



## **Cleveleymere Access statement**

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

### **Introduction**

Cleveleymere is ideal for those who want a truly memorable self-catering holiday, with amazing lakeside views located on a private 34 acre nature reserve surrounded by woodland, large river, streams, ponds, waterfalls & 24 acre lake.

The site has 7 wonderful waterside luxury lodges all '**Gold Standard**' with 5 rated 5\* Gold lodges and 2 at 4\* Gold. We were established in 1976, we the owners oversee all bookings and the lodges & grounds personally, we are sure you will not be disappointed.

### **Pre – Arrival**

The nearest bus stop is on the main road (A6) which is about 25 minute walk away we do recommend travelling to us by car or taxi. Local taxis are very friendly and Cleveleymere will arrange for you, or we supply phone numbers. Lancaster is about 15 minutes away and Preston is about 35 minutes away both providing large train stations and easy bus routes. From the A6 the site is accessed down a narrow lane with some corners to be very safe we recommend going slowly, till seeing our site on the right about 1 mile from the A6. The site has a 5 mph restriction for safety.

### **Key collection, welcome and car parking.**

We will contact you the day before your stay by phone to arrange welcome timings & final directions to meet you at our main car park (see detailed directions on our contact page), Normally 3.00 / 3.30 pm. We greet you with a very friendly welcome and explain where all the free facilities are on the site and the health & safety procedure's which are needed to be observed.

The parking is next to the lodges, the roads have a gravel surface and lodges clearly signed and lit at night. Our brochure and confirmation are confirmed with dates in writing and sent 1<sup>st</sup> class usually the day after booking with lots of extra information on the site and local area.

We have 2 Spar shops within 3 minutes (Driving). Fish & chip shop 4 minutes away, our Market town Garstang (12 minutes away) houses several large supermarkets and local produce shops, some can deliver to the site (notice needed).

### **Entrances to the properties**

6 of the lodges have steps between 1 & 3 meters to the entrance to the lodges, except the tree house which has a steep spiral staircase with 13 steps. All lodges have handrails to the entrance. Each lodge is well lit with dawn to dusk lighting directed mainly over the parking and entrance into the lodge. All steps have special none slip rails. We personally take all Guests to the lodges to ensure familiarisation of the entrance, parking, facilities including appliances, heating etc. how they operate. The floor at all entrances to the lodges are solid oak with entrance mats.

### **Hall, stairs, landing, passageways**

All lodges are on one level except for Tree house, Minnows & Fin lodge.

**Tree House** has an internal steep spiral stairs of about 4 meters which for safety reasons we recommend parents & Guests make age restrictions because of the steep stairs to this & the mezzanine floor. Remember the tree house is elevated to about 2 meters off the ground and Robe Bridge with sunset deck set in a large tree.

**Minnows Lodge** has a mezzanine with spiral stairs with limited head room age restriction needed, again parents/ Guests need to make their judgment if their child is old enough for safety reasons.

**Fin Lodge** is on 2 floors with a flight of stairs to the bedrooms with handrail on the stairs.

All the lodges are close to the lake & river many with walkways, paths most with hand rails steep in places but fully safe. Due care and attention needs to be advised due to possibly been slippery and care must be taken. The site with the general gradient has large flood banks and paths going over the 2 meter flood banks (with hand rails) and Guests need to be fully able to access certain areas due to the general natural terrain. To access the main boat house, crazy golf, pedalo areas etc, a steep incline of slap type footsteps need to be accessed to get to these areas.(As seen on main picture of website)

### **Interiors – bedrooms, lounge, kitchen areas**

Lodges have all wood floors and porcelain tiles in bathrooms. Quality furniture in all lodges. Doors and entrances are all standard sizes, all have at least one walk in shower except Woodsman & Herons lodge which have step into bath for a shower.

Please phone Cleveleymere if any doubt of access, we are here to help.